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REOCCURRING MEMBERSHIP CONTRACT

CLIENT NAME: _____ ANNIVERSARY/START DATE: _____

ADDRESS: _____

TELEPHONE: FEE: \$249.00

DATE FEE PAID:

THANK YOU FOR CHOOSING NANNY'S & GRANNY'S FOR HELP IN FULFILLING YOUR IN-HOME CARE NEEDS. NANNY'S & GRANNY'S HAS BEEN OFFERING QUALITY ADULT, CHILD CARE, HOUSEKEEPING SERVICES, AND OTHER DOMESTIC STAFFING, TO LAS VEGAS RESIDENTS SINCE 1987. NANNY'S & GRANNY'S IS ONE OF THE FEW AGENCIES WITH A POST SECONDARY EDUCATIONAL LICENSE, ENABLING US TO OFFER A VARIETY OF CONTINUING EDUCATION OPPORTUNITIES TO OUR CARE GIVERS.

NANNY'S & GRANNY'S BELIEVES THE BASIS FOR A LOYAL AND LONG-LASTING RELATIONSHIP BETWEEN CLIENT AND COMPANY IS A GOOD CLEAR UNDERSTANDING OF THE TERMS AND CONDITIONS OF SERVICE. NANNY'S & GRANNY'S HAS PREPARED THIS CONTRACT DETAILING THE IMPORTANT POINTS OF THIS AGREEMENT.

1. THE LENGTH OF THIS AGREEMENT WILL BE ONE YEAR

ANNIVERSARY DATE: ______ TO _____

THIS CONTRACT SHALL BE ON AUTO-RENEWAL AND SHALL BE CHARGED EACH YEAR ON IT'S ANNIVERSARY DATE. ANY CANCELLATION REQUEST MUST BE RECEIVED 30 DAYS PRIOR TO THE RENEWAL DATE. ALL CANCELATION REQUESTS SHOULD BE EMAILED TO INFO@NANNY4U.COM .

2. THE OPTION THAT HAS BEEN CHOSEN IS NANNY'S & GRANNY'S REOCCURING MEMBERSHIP OPTION. THIS METHOD OF SERVICE IS BEST SUITED TO A FAMILY THAT WISHES TO HAVE A CARE GIVER OR STAFF MEMBER ON A REGULAR BASIS. UNDER NO CIRCUMSTANCES SHOULD THE CARE GIVER OR STAFF MEMBER BE CONTACTED DIRECTLY. IF BOOKING IS NOT MADE THROUGH THE OFFICE THE JOB IS NOT POSTED ON NANNY'S & GRANNY'S LOG AND IS NOT COVERED BY NANNY'S & GRANNY'S LICENSE, BOND OR INSURANCE.

3. BOOKED CHARGES ARE BASED UPON THE FOLLOWING FACTORS:

NUMBER OF INDIVIDUALS CARED FOR: _____ AGES OF INDIVIDUALS CARED FOR: _____

NUMBER OF DAYS PER WEEK: ______ NUMBER OF HOURS PER WEEK: ______

HOUSEKEEPING SERVICES REQUIRED: DISTANCE SURCHARGE:

LEVEL OF NANNY DESIRED: CLASSIC: ____ VIP: ____ ELITE: _____

LEVEL OF NANNY FOR SUBSTITUTIONS IF MY LEVEL IS NOT AVAILABLE:

CLASSIC: ____ VIP: ____ ELITE: ____ ANY: _____

OTHER:

YOUR RATES INCLUDE THE FOLLOWING CHARGES: THE FIRST 4 HOURS (DIVIDED BY THE NON-REFUNDABLE BOOKING FEE AND THE BALANCE), EACH ADDITIONAL HOUR, AND AN UP-CHARGE FOR EACH ADDITIONAL CHILD **AFTER 2 CHILDREN**.

SITTER LEVEL	NON-REFUNDABLE BOOKING FEE	BALANCE OF 1 ST 4 HOURS	EACH ADDITIONAL HOUR	EACH ADDITIONAL CHILD PER HOUR
	1 to 2 children	1 to 2 children	1 to 2 children	3,4,5 children (over 5, 2 sitters will be needed)
CLASSIC SITTER	\$30.00	\$58.00	\$22.00	\$5.00
VIP SITTER	\$40.00	\$68.00	\$27.00	\$5.00
ELITE SITTER	\$60.00	\$88.00	\$37.00	\$5.00
HOUSEKEEPING, DOMESTIC STAFF	NON-REFUNDABLE BOOKING FEE	BALANCE OF 1ST 4 HOURS	EACH ADDITIONAL HOUR	ADDITIONAL CHARGES MAY APPLY
BASIC	\$70.00	\$70.00	\$35.00	
ELDERCARE	NON-REFUNDABLE BOOKING FEE	BALANCE OF 1ST 4 HOURS	EACH ADDITIONAL HOUR	ADDITIONAL CHARGES MAY APPLY
BASIC	\$48.00	\$60.00	\$27.00	
CHEF, COOK	NON-REFUNDABLE BOOKING FEE	BALANCE OF 1ST 4 HOURS	EACH ADDITIONAL HOUR	ADDITIONAL CHARGES MAY APPLY
BASIC	\$120.00	\$120.00	\$55.00	

PRICES ARE FOR 1 TO 2 CHILDREN. FOR 3,4, AND 5 CHILDREN ADD APPROPRIATE FEE. AFTER 5 CHILDREN A SECOND SITTER WILL BE NEEDED. PLEASE CONTACT NANNY'S & GRANNY'S FOR THOSE RATES.

OTHER RARE CHARGES MAY INCLUDE, DISTANCE CHARGE, PARKING FEES, ADDITIONAL FAMILY FEE, ETC.

NUMBER OF CHILDREN RULE

IF A MINOR IS PRESENT IN THE HOME, THAT MINOR IS COUNTED IN THE SERVICE REGARDLESS OF IF THE CARE GIVER NEEDS TO PROVIDE CARE FOR THAT INDIVIDUAL. IN OTHER WORDS, A CLIENT MAY NOT SAY, "WE WON'T COUNT MY TWELVE-YEAR-OLD.", THERE ARE NO EXCEPTIONS TO THIS POLICY.

ELITE LEVEL SERVICES

FOR OUR VERY NERVOUS PARENTS OR PARENTS WHO REQUIRE EXTRA TRAINING AND EDUCATION IN THEIR NANNY, WE SUGGEST OUR HIGHER TIER LEVELS OF SERVICE:

LOCAL ELITE SITTERS HAVE COMPLETED A MINIMUM OF 24 MONTHS EXPERIENCE CARING FOR CHILDREN AND HAVE COMPLETED BOTH ENTRY LEVEL AND AT LEAST 20 HOURS ADVANCED TRAINING CLASSES. ELITE SITTERS ARRIVE WITH BOOKS, A PLAY PACK, AND A CRAFT OR ART ACTIVITY. THEY HAVE COMPLETED ADDITIONAL LIABILITY TRAINING WHICH ALLOWS THEM TO TAKE CHILDREN OUTSIDE OF THE DESIGNATED CARE LOCATION. THEY ARE ABLE TO TAKE CHILDREN TO ACTIVITIES, SCHOOL EVENTS, ETC. THESE NANNIES ARE ALSO SPECIALISTS, SO IF YOU ARE IN NEED OF A BABY NURSE, SPECIAL NEEDS EXPERIENCE, OR A TUTOR, THEY ARE THE BEST OF THE BEST! PLUS, THEY SEND TEXT MESSAGE UPDATES THROUGHOUT THE SERVICE TIME TO KEEP YOUR MIND AT EASE! SPECIAL REQUESTS FOR CAREGIVERS ARE CONSIDERED. CLIENT WILL RECEIVE CONFIRMATION PHONE CALL.

VIP LEVEL SERVICES

FOR FAMILIES WHO NEED JUST A TOUCH OF EXTRA CARE.

VIP SITTERS HAVE COMPLETED A MINIMUM OF 12 MONTHS EXPERIENCE WORKING WITH CHILDREN AND HAVE COMPLETED AT LEAST THREE-ENTRY LEVEL TRAINING CLASSES AS WELL AS AT LEAST 10 HOURS OF ADVANCED TRAINING CLASSES. VIP SITTERS ARRIVE WITH BOOKS, A PLAY PACK AND CRAFT ACTIVITIES TO KEEP YOUR CHILDREN ENTERTAINED WHILE YOU WORK OR PLAY. PLEASE SELECT THIS LEVEL IF YOU HAVE A REQUEST FOR DRIVING OR A CERTAIN LANGUAGE OR NEED LATE NIGHT HOURS AFTER 10PM. SPECIAL REQUESTS FOR CAREGIVERS ARE CONSIDERED. CLIENT WILL RECEIVE CONFIRMATION PHONE CALL.

CLASSIC LEVEL SERVICES

CLASSIC SITTERS ARE THE MOST RECENT ADDITIONS TO OUR TEAM AND HAVE COMPLETED BETWEEN ONE AND THREE ENTRY LEVEL TRAINING CLASSES. MOST OF OUR CLIENTS OPT FOR THE CLASSIC CARE WHEN THE CHILDREN WILL BE MOSTLY SLEEPING AND NOT A LOT OF ENGAGEMENT IS REQUIRED. SPECIAL REQUESTS ARE NOT AVAILABLE SUCH AS BEING BILINGUAL, AGE RANGE, ECT. THE AGENCY APPOINTS THE CAREGIVER BASED ON AVAILABILITY. CLIENT WILL RECEIVE A CONFIRMATION PHONE CALL.

HOLIDAYS

FOR HOLIDAY PRICES ADD \$5.00 PER HOUR (EXCEPT AS NOTED BELOW FOR NEW YEAR'S EVE, NEW YEAR'S AND CHRISTMAS)

NANNY'S & GRANNY'S CARE GIVERS HAVE VOTED TO OBSERVE THE FOLLOWING HOLIDAYS. NEW YEAR'S EVE AND NEW YEAR'S DAY, VALENTINE'S DAY WEEKEND, EASTER, PRESIDENT'S DAY, MEMORIAL DAY WEEKEND, 4TH OF JULY WEEKEND, LABOR DAY WEEKEND, THANKSGIVING WEEKEND, AND DECEMBER 24TH- 30TH.

CHRISTMAS DAY, NEW YEAR'S EVE, AND NEW YEAR'S DAY RATES: CALL OFFICE FOR A PRICE QUOTE, 702-364-4700. RESERVATIONS MUST BE GUARANTEED BY A MAJOR CREDIT CARD. BOOK EARLY, CARE GIVERS ARE GENERALLY SOLD OUT BY MID DECEMBER.

OTHER TIMES SUBJECT TO SPECIAL RATES

THERE ARE OTHER HIGH VOLIME TIMES THAT MAY BE SUBJECT TO HIGHER RATES. THESE INCLUDE BUT ARE NOT LIMITED TO, NATIONAL FINALS RODEO WEEK, ELECTRIC DAISEY CARNIVAL WEEKENDS (EDC), NASCAR WEEKENDS, MARCH MADNESS, PASSOVER, ETC.

OVERNIGHT/24HR.

WE OFFER A CLASSIC OVERNIGHT RATE OF \$290 (1-2 CHILDREN) PER TWENTY-FOUR PERIOD. FOR ADDITIONAL CHILDRENS RATE PLEASE CALL. WE ALSO OFFER AN OVERNIGHT RATE OF \$450 TO \$650 PER TWENTY-FOUR PERIOD ON A CASE BY CASE BASIS FOR ELDERCARE.

TRAVEL

PLEASE NOTE THAT TRAVELING PRICES ARE QUOTED ON A CASE-BY-CASE BASIS.

HOUSEKEEPING

HOUSEKEEPING SERVICES ARE CHARGED AT THE RATE OF \$35.00 AND UP PER HOUR BASED ON A FOUR HOUR MINIMUM.

COMPANION/ELDERCARE

COMPANION/ELDERCARE SERVICES ARE CHARGED AT THE RATE OF \$30.00 AND UP PER HOUR BASED ON A FOUR HOUR MINIMUM. THESE SERVICES ARE **NON-MEDICAL** SERVICES.

DISCOUNTS

AS A MEMBER YOU QUALIFY TO RECIEVE DISCOUNTS ON THE OTHER SERVICES NANNY'S & GRANNY'S OFFERS THESE INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING: PET SITTING, COOKS, TUTORS, MUSIC INSTRUCTORS, BUTLERS, HOUSESITTING, PERSONAL ASSISTANT, ESTATE MANAGEMENT, LANDSCAPING, OR ANY OTHER DOMESTIC POSITION NEEDED.

NANNY PLACEMENTS

NANNY'S & GRANNY'S HAS BEEN PLACING FULL TIME NANNIES AND DOMESTIC STAFF WITH FAMILIES FOR THIRTY-TWO YEARS IN LAS VEGAS. IF AT ANY TIME YOU FEEL THAT YOU ARE INTERESTED IN INFORMATION ON HOW TO HIRE YOUR OWN FULL-TIME NANNY OR DOMESTIC STAFF MEMBER, FOR YOUR FAMILY, PLEASE EMAIL US AT <u>INFO@NANNY4U.COM</u> AND ASK FOR A FULL-TIME NANNY/DOMESTIC STAFF INFORMATION PACKET. WE WOULD BE THRILLED TO HELP YOU FIND THE PERFECT STAFF FOR YOUR HOME.

4. NANNY'S & GRANNY'S MUST HAVE A MAJOR CREDIT CARD NUMBER ON FILE AT OUR OFFICE. All BOOKING FEES ARE NON-REFUNDABLE (ONCE THE DATE IS BOOKED) AND WILL BE PRE-CHARGED ON A MONTHLY BASIS UNLESS OTHERWISE REQUESTED. IF THE CLIENT BOOKS A CARE GIVER AND FAILS TO CANCEL SERVICE TWENTY-FOUR HOURS IN ADVANCE THE CLIENT AGREES THAT A FOUR-HOUR MINIMUM CHARGE WILL BE BILLED TO THE CREDIT CARD FOR THAT DAY. CARE GIVERS REFUSE OTHER JOBS BASED ON THE CLIENT SCHEDULE. IT IS UNFAIR TO HAVE A CLIENT CANCEL ON THEM AT THE LAST MINUTE.

PLEASE CIRCLE ONE: VISA MASTERCARD DISCOVER AMERICAN EXPRESS (3% FEE APPLIES)

NAME ON CARD: _____

ADDRESS REGISTERED TO CARD: _____

CREDIT CARD NUMBER CVV.	CREDIT CARD NUMBER:	EXPIRATION DATE:	CVV:
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5. NANNY'S & GRANNY'S' DOES NOT RECOMMEND THAT THE CLIENT PERMIT THE CARE GIVER TO DRIVE THE CHILDREN, ELDER, PET OR CLIENTS IN HER PERSONAL CAR. NANNY'S & GRANNY'S WISHES TO MAKE THEIR CLIENTS AWARE THAT **UNDER NO CIRCUMSTANCES DOES NANNY'S & GRANNY'S ACCEPT LIABILITY FOR TRANSPORTATION.** IF A CLIENT HAS A CARE GIVER DRIVE THE CLIENT'S CHILDREN, ELDER OR PET, THIS IS AN ARRANGEMENT THAT HAS BEEN MADE PRIVATELY AND IT IS THE RESPONSIBILITY OF THE CLIENT TO MAKE CERTAIN THAT THE CARE GIVER IS PROPERLY COVERED BY LIABILITY INSURANCE, AND THAT THEY HAVE SIGNED A RELEASE OF LIABILITY FORM PROVIDED BY THE SITTER. NANNY'S & GRANNY'S ALWAYS RECOMMENDS TAXI SERVICE. 6. IT SHOULD BE NOTED THAT ALL CARE GIVERS WORK FOR THE CLIENTS AS INDEPENDENT CONTRACTORS. **CARE GIVERS ARE NOT NANNY'S & GRANNY'S EMPLOYEES**. NANNY'S & GRANNY'S DOES NOT PAY ANY EMPLOYEE TAXES FOR THE CLIENT TO ANY POLITICAL SUBDIVISION. IF PROOF OF CHILD CARE IS DESIRED BY THE CLIENT FOR TAX PURPOSES, THE CARE GIVERS SOCIAL SECURITY NUMBER SHOULD BE OBTAINED DIRECTLY FROM THE CARE GIVER. NANNY'S & GRANNY'S DOES NOT RELEASE CARE GIVER INFORMATION TO CLIENTS AND IT IS THE CLIENT'S FULL RESPONSIBILITY TO OBTAIN SUCH INFORMATION.

7. IT IS NECESSARY THAT NANNY'S & GRANNY'S BE GIVEN AN EMERGENCY CONTACT NAME & NUMBER FOR USE IN CASE OF EMERGENCY. IN THE EVENT THAT NO CONTACT PERSON IS LISTED AND SHOULD SOMETHING HAPPEN WHERE THE CLIENT COULD NOT RETURN HOME (FOR EXAMPLE AN AUTOMOBILE ACCIDENT) THE CARE GIVER WOULD BE BY LAW INSTRUCTED TO CONTACT A SOCIAL WORKER AT CHILD HAVEN FOR MINORS OR OTHER ATHORITIES DEPENDING ON THE ONE BEING CARED FOR. THE CLIENT AGREES THAT THE CHILDREN. ELDER OR PET SHALL NOT BE HANDED OVER TO ANY OTHER PERSON WITHOUT PRIOR WRITTEN INSTRUCTION FROM THE CLIENT, AND SUCH INFORMATION BEING FORWARDED TO NANNY'S & GRANNY'S.

EMERGENCY CONTACT:

NAME:
RELATIONSHIP:
ADDRESS:
ELEPHONE NUMBER:

8. NANNY'S & GRANNY'S IS AWARE THAT CONSISTENT QUALITY CARE IS THE GOAL OF EVERY CLIENT AND SHOULD BE THE GOAL OF EVERY AGENCY. EVERY EFFORT WILL BE MADE TO SEND THE REQUESTED CARE GIVER EACH WEEK. IN THE EVENT THAT THE REQUESTED CARE GIVER IS ILL, ON VACATION OR FOR SOME OTHER REASON CANNOT FULFILL THE REQUEST A REPLACEMENT CARE GIVER WILL BE SENT. NANNY'S & GRANNY'S APOLOGIZES IN ADVANCE FOR ANY INCONVENIENCE THAT THIS CAUSES.

9. CLIENT AGREES THAT ALL FEES ARE NON-REFUNDABLE.

10. THIS AGREEMENT IS AN EARNED FEE AGREEMENT AND THE FEE IS EARNED THE DAY THIS CONTRACT IS SIGNED.

11. NON-COMPETITION AGREEMENT. THE BACKBONE OF ANY AGENCY IS THEIR INDEPENDENT CARE GIVERS. BY SIGNING THIS CONTRACT, THE CLIENT AGREES NOT TO MAKE A PRIVATE NANNY OR ELDER CARE GIVER OR BABYSITTER OR CHILD CARE OR HOUSEKEEPING OR PERSONAL SERVICE REPRESENTATIVE OR ANY WORK ARRANGEMENT WITH ANY CARE GIVER OR OTHER STAFF MEMBER SUPPLIED BY NANNY'S & GRANNY'S FOR A PERIOD OF 24 MONTHS AFTER ENDING A RELATIONSHIP WITH NANNY'S & GRANNY'S'. FURTHERMORE, IF SUCH AN ARRANGEMENT IS MADE CLIENT AGREES TO PAY NANNY'S & GRANNY'S THE FULL PLACEMENT FEE OF \$2500.00.

12. THE CLIENT AGREES TO INDEMNIFY AND HOLD NANNY'S & GRANNY'S HARMLESS FROM AND AGAINST ANY SUITS ACTIONS, LOSSES, DAMAGES, CLAIMS, OR LIABILITY OF ANY CHARACTER TYPE OR DESCRIPTION.

13. IT IS AGREED THAT THE COURTS OF PROPER JURISDICTION IN MATTERS PERTAINING TO THIS CONTRACT WILL BE CLARK COUNTY NEVADA. FURTHERMORE, IF A COURT OF PROPER JURISDICTION FINDS ANY PART OF THIS CONTRACT TO BE INVALID THE REMAINDER OF THIS CONTRACT SHALL REMAIN IN FULL FORCE.

I HAVE READ UNDERSTAND AND AGREE TO THE ABOVE:

CLIENT NAME (PRINT)

DATE

CLIENT SIGNATURE

NANNY'S & GRANNY'S REPRESENTATIVE (PRINT)

DATE

REPRESENTATIVE SIGNATURE